

Canadian Mental Health Association Kamloops Canadian Mental Health Association Kamloops Branch 651 Victoria Street Kamloops BC V2C 2B3 Telephone: (250) 374-0440 Fax: (250) 374-8718 www.kamloops.cmha.bc.ca kamloops@cmha.bc.ca

August 28, 2023

EXTERNAL JOB POSTINGS #2023-39

Shelter Outreach Staff

Our Vision

The Canadian Mental Health Association provides mental health education and mental illness recoveryfocused programs and services for people of all ages and their families. We work collaboratively to develop realistic community awareness of homelessness and provide housing opportunities for clients. CMHA Kamloops creates awareness, provides education, and supports individuals and families living with mental health or substance use concerns. Our programs are community-based, they include supportive and independent living, homelessness services, and peer support. By working closely with other community agencies, we are working to bridge gaps in mental health care and facilitate access to critical services and resources.

Job Details

Position Type:	Duration of Position:	Hours:
Casual	Subject to funding	7.5-37.5 Hours / week
Location: Within Kamloops city limits, shelter areas and high street activity areas.	Probation: 488 hours from start date	Salary & Benefits: \$23.27 Vacation will be accrued at a rate of 5% and paid out each pay period.

The Role

The Shelter Outreach Staff plans, coordinates, and executes routes as well as incorporates individual transportation needs as required. Under the direction of the Manager, the Outreach Staff will serve as an integral part of the Outreach Team and provide regular back-up as assigned.

Key Responsibilities

- Build rapport and develop with individuals sleeping rough within the community, gain an understanding of their stories, concerns and needs.
- Assist individuals experiencing homelessness with accessing resources and making referrals, identify and overcome the barriers to programs.
- Drive the outreach van, complete daily vehicle inspections, maintain the cleanliness of the outreach van and report any damages or accidents.
- Distribute emergency supplies such as, clothing, toiletries, food and water.
- Work collaboratively as a part of a team with shelter and housing staff to make deliveries, transport clients and provide general support.



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• Supervise and provide guidance to individuals enrolled in peer and sharps clean up teams, ensuring proper training, education, and equipment is provided to complete any/all tasks safely.

Key Skills and Experience Required

- 6 months recent, related work experience with emphasis on mental health, addictions, homelessness and/or social services
- First Aid with CPR and Food Safe required
- Mental Health First Aid an asset
- Valid Class 5 Drivers License

How to Apply

Please indicate your interest in this position by forwarding a letter of interest and an updated resume to hr.kamloops@cmha.bc.ca. Please indicate the position you are applying for as the subject of the email. Interviews will be conducted ongoing as applications are received. While we sincerely appreciate all applications, only those candidates selected for interview will be contacted.

Closing Date: September 7, 2023

CMHA Kamloops is an equity employer and encourages applications from women, persons with disabilities, members of visible minorities, Indigenous Peoples, people of all sexual orientations and genders, and others whom may contribute to the further diversification of the Association. Lived experiences of mental illness and or addictions is considered an asset. To avoid a conflict of interest, people who are currently accessing CMHA Kamloops services are not eligible to apply. A criminal record check free of convictions of violence and other crimes against the vulnerable will be required.

Thank you for your interest!