



**Canadian Mental
Health Association**
Kamloops

Canadian Mental Health Association
Kamloops Branch
651 Victoria Street
Kamloops BC V2C 2B3
Telephone: (250) 374-0440
Fax: (250) 374-8718
www.kamloops.cmha.bc.ca
kamloops@cmha.bc.ca

INTERNAL/EXTERNAL JOB POSTINGS

“Emerald Centre”

Shelter Support Worker

Our Vision

The Canadian Mental Health Association provides mental health education and mental illness recovery-focused programs and services for people of all ages and their families. We work collaboratively to develop realistic community awareness of homelessness and provide housing opportunities for clients. CMHA Kamloops creates awareness, provides education, and supports individuals and families living with mental health or substance use concerns. Our programs are community-based, they include supportive and independent living, homelessness services, and peer support. By working closely with other community agencies, we are working to bridge gaps in mental health care and facilitate access to critical services and resources.

Job Details

Position Type: 8 Part-time Positions Unionized	Duration of Position: Ongoing, subject to funding	Hours: Mon to Thurs – 11:45pm to 8am (30 hrs/wk) Fri to Sun – 11:45am to 8am (22.5 hrs/wk) Sat and Sun – 7:45am to 4pm (15hrs/wk) Sat and Sun – 3:45pm to 12am (15hrs/wk)
Location: 271 West Victoria Street, Kamloops, BC, V2C 1A5	Probation: 488 hours from start date	Salary & Benefits: \$27.11/hour Extended Medical and Dental Benefits, Municipal Pension Plan

The Role

Emerald Centre is a 42 bed, co-ed shelter for people experiencing homelessness. Shelter Support Worker's support the needs of clients while navigating the complexities of substance use, mental health challenges, lack of affordable housing and multifarious systems. This work is highly relational and requires flexibility to base support around each individual's needs.

Key Responsibilities

- Work from a trauma informed approach and follow a philosophy of harm reduction to provide support to street-involved populations experiencing poverty, mental health and/or substance use concerns, and social isolation.
- Encourage the development of basic life skills, connection to community and health resources, respectful communication, goal-setting, constructive conflict resolution, problem solving and managing change.



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- Assist clients in interacting with and advocate for them with a variety of external community/government services.
- Work effectively within a multi-disciplinary team to ensure a safe and caring environment including: responding to emergency situations, supporting others, knowledge sharing, and detailed documentation.
- Performing a variety of cleaning duties such as: cleaning of washrooms, making beds, laundry, perimeter checks, and general tidying of the facility.

Key Skills and Experience Required

- One year recent, related work experience with emphasis on mental health, addictions, homelessness and/or social services
- First Aid with CPR and Food Safe required
- Mental Health First Aid an asset

How to Apply

Please indicate your interest in this position by forwarding a letter of interest and an updated resume to hr.kamloops@cmha.bc.ca. **Please indicate the position you are applying for as the subject of the email.** Interviews will be conducted ongoing as applications are received. While we sincerely appreciate all applications, only those candidates selected for interview will be contacted.

Closing Date: January 18, 2024

CMHA Kamloops is an equity employer and encourages applications from women, persons with disabilities, members of visible minorities, Indigenous Peoples, people of all sexual orientations and genders, and others whom may contribute to the further diversification of the Association. Lived experiences of mental illness and or addictions is considered an asset. To avoid a conflict of interest, people who are currently accessing CMHA Kamloops services are not eligible to apply. A criminal record check free of convictions of violence and other crimes against the vulnerable will be required.

Thank you for your interest!